

# PressRelease

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## Minnesota Makes the Grade

*Survey shows Minnesota is a leader in digital government*

**St Paul, MN** – On Tuesday, the Center for Digital Government released the results for the 2010 Digital States Survey. The California-based center gave Minnesota a B+ after reviewing submissions from all 50 states. Reviewers congratulated the State for its “good work in shaping 21st century government and delivering vital services to the public.”

“I am very pleased with the moves Minnesota has made to become a leader in digital government,” said Gopal Khanna, Minnesota State Chief Information Officer. “Harnessing innovations in information technology is a crucial part of an effective 21st Century government model. These innovations can not only help us be more efficient, but also more responsive to the needs of our citizens.”

Under the Digital States criteria, a “B” grade reflects a state that is “Trending up.” Which means that Minnesota:

- Demonstrated results in many categories.
- Exhibits leadership in the use of modernization to change entrenched practices and prepare for more sustainable operations.
- Has incentives for collaboration in place.

Minnesota was particularly recognized for its leadership position in two categories: Finance and Administration (4th Place) and Energy and Transportation (4th Place).

Among the cited “Best Practices:”

- Minnesota’s expansion of the GPS Maintenance Decision Support System for winter operations, providing in-cab support, including current weathers conditions, forecasted weather events and recommendations for road treatment;
- The NexTrip customer information tool allowing Twin Cities transit riders to check bus and

train schedules by phone and online; and

· The GIS and Web application *What's In My Neighborhood* that contains a searchable inventory of potentially-contaminated properties, as well as sites that have already been cleaned up and those currently being investigated or cleaned up.

Only four states received higher marks than Minnesota (A or A-). The top ranking states were Michigan, Utah, Pennsylvania and Virginia.